



“Empowering Feedback” Program: 1 Day Training

Target Audience:

This program is designed for leaders who want to empower their team and others through constructive and positive feedback effectively, fostering growth and development.

Learning Objectives:

- To provide tools for leader to build ‘Collaboration & Continuous Learning culture for the organization through giving empowering feedback
- To understand the importance of effective feedback for professional development and open communication
- To learn how to give & receive feedback in various situations effectively to create the positive outcome

Program Outline

Module 1: Introduction to Empowering Feedback	What is feedback and why is it important?
	The positive impact of empowering feedback
	When to give and when not to give feedback
	"I like – I wish – I wonder" Framework & workshop
Module 2: Forms of Feedback	Do Less vs Do More
	Constructive vs Destructive Feedback
	Preparation for the conversation
	"I – YOU – US" Constructive Feedback
Module 3: Listening Skill	3 Listening Techniques
	Understand the real needs through non-verbal communication
	Listening Workshop
	Role Play "I-YOU-US"
Module 4: Positive Feedback	Empowering Conversation - CARP" Model
	Building culture of feedback
	Workshop

PROPOSE SCOPE OF WORKS FOR SUSTAINABLE RESULT

1 Day Training Program for "Empowering Feedback" Program



Half Day Follow Up Coaching Sessions